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Warranty Terms and Conditions

Equipment purchased from PCS Instruments is guaranteed for 12 months from date of despatch. This guarantee is non-transferable. If there are any operational problems with the product within this period, we will endeavour to repair the product while it is still on site by providing telephone/e-mail/fax support and shipping appropriate exchange parts (free of charge) for the user to repair the unit on site. The user and/or the authorised dealer will be responsible for fitting the parts and the costs of packing and returning any faulty or unused parts to us.

Should on-site repair not be possible, or if the user declines to repair the equipment on-site, the equipment must be returned to us. In this event, the user will be responsible for the costs of packing the equipment and shipping it to us. We will repair or replace the equipment at our discretion and return it to the user free of charge.

During the warranty period, we have the option either to repair or to replace faulty products. All claims under warranty must firstly be referred either directly to us, or via our authorised local Representative, and no goods should be returned to us until our approval has been given.

Notwithstanding the above warranty, PCS Instruments will have no liability to repair or replace goods resulting from product mis-use or to compensate for any consequential losses however caused.

Signed



Dr R Baker
General Manager, PCS Instruments